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SRR International, Inc.

NASA SEWP VI

ORDERING GUIDE

Contract Information	
Contract Holder	SRR International, Inc.
SEWP VI Category/ Contract No.	Category B: 80TECH26D0477 Category C: 80TECH26D1239
UEI	VNSNDLBVLK35
Ordering Period	Base: November 1, 2026 - October 30, 2031 Option: November 1, 2031 - October 31, 2036
Document Version	1.1
Date	October 30, 2026

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1.0 SEWP VI Overview

NASA SEWP VI – The NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced "soup", provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for all Federal Agencies and their approved contractors. Created in 1993, SEWP I was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space. Originally, the contract vehicle provided only technology products for NASA and all other agencies. SEWP has continually evolved over the past 30 years, expanding its scope to meet the requests of its customers. The SEWP vehicle represents acquisition innovation within the Federal Government. The program is self-funded through usage fees (0.34%) and provides all Federal agencies with acquisition support - more than 50,000 orders a year.

2.0 About SRR International

SRR International, Inc. is a prime contract holder under Categories B and C of the National Aeronautics and Space Administration (NASA) Solutions for Enterprise-Wide Procurement (SEWP) VI contract. SEWP VI is a multiple-award Government-Wide Acquisition Contract (GWAC) that provides NASA, all Federal agencies, the Department of Defense, and authorized Federal agency support contractors with streamlined access to Information Technology, Communications, and Audio-Visual (ITC/AV) products, solutions, and services. Category B covers enterprise-wide ITC/AV service solutions spanning multiple departments, locations, customers, or field offices. Category C covers mission- and program-level ITC/AV services.

Contract Information

80TECH26D0477 – Category B
80TECH26D1239 – Category C
Ordering Period: November 1, 2026 through October 31, 2036

SEWP VI Program Management Contact Information:

Program Manager	Deputy Program Manager
Ravi Jadala	Rekha Jadala
Email: ravi.jadala@srrintl.com	Email: rekha.jadala@srrintl.com
Phone: (561) 228-8349×101	Phone: (561) 228-8349 x102

Company Information	
Legal Name	SRR International, Inc.
Address	4152 West Blue Heron Blvd, Suite 226, Riviera Beach, FL 33404
Unique Entity ID	VNSNDLBVLK35

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CAGE Code	6CNX5
Tax ID	65-1134461
Primary Phone (SEWP VI PM)	(561) 228-8349 x101
Primary Email (SEWP VI PM)	Ravi.jadala@srrintl.com
Website	www.srrintl.com

NASA SEWP Help Desk	
Email	help@sewp.nasa.gov
Telephone	301-286-1478
Hours	Monday through Friday, 7:30 a.m. to 6:00 p.m. Eastern Time
Website	www.sewp.nasa.gov

4.0 Program Support Information

4.1 How to obtain a quote?

Preferred Quote-Request Method

The recommended method for requesting a quote from SRR International, Inc. is through the NASA SEWP online Quote Request Tool (QRT). Customers may also contact the SRR SEWP Program Office directly for information regarding available services, scope questions, preliminary market research, or assistance in developing and submitting a quote request.

Submit a Complete Requirement

To facilitate a timely and accurate response, customers should provide the following information, as applicable:

- Agency and requesting organization
- Requestor and Contracting Officer contact information
- NASA SEWP VI Category and SRR International, Inc. contract number
    - 80TECH26D0477 – Category B
    - 80TECH26D1239 – Category C
- Statement of Work (SOW), Performance Work Statement (PWS), technical requirements, or objectives
- Place(s) of performance, security requirements, service levels, and required labor categories
- Required delivery or performance schedule
- Warranty, installation, configuration, maintenance, training, or support requirements
- Inspection, acceptance, invoicing, and payment instructions

- Quote due date, desired quote validity period, and required quote format
- Applicable clauses, agency-specific terms, socioeconomic considerations, and evaluation factors

Providing complete requirements and supporting documentation enables SRR to evaluate the requirement, identify the appropriate solution, and prepare a responsive quotation.

Direct Quote Assistance

Customers may contact the SRR SEWP Program Manager by email at ravi.jadala@srrintl.com with the subject line:

"SEWP VI Quote Request – [Agency Name] – [Requirement Name]"

SRR will review the requirement, confirm the applicable SEWP VI scope and contract information, identify the appropriate SRR point of contact or solution lead, and submit its response through the required channel.

Note: *A quotation does not constitute an order or authorization to begin work. Performance will commence only after SRR receives and validates an authorized delivery order and all required funding, security, technical, and performance documentation.*

Sales POC	Alternate POC (Sales)
Ravi Jadala	Rekha Jadala
Email: ravi.jadala@srrintl.com	Email: rekha.jadala@srrintl.com
Phone: (561) 228-8349×101	Phone: (561) 228-8349 x102

4.2 Ordering Process

1. The end user defines the requirement and develops the purchase request, funding package, and supporting documentation.
2. The ordering activity follows applicable agency procedures and satisfies the fair-opportunity requirements for the applicable multiple-award contract category.
3. The ordering activity requests and evaluates quotations, documents its award decision, and selects the appropriate contract holder.
4. An authorized Contracting Officer or Ordering Officer issues a delivery order using a valid federal agency order form and delivery-order number.
5. The ordering activity transmits the order through the NASA SEWP process and provides SRR with the documentation required for performance.
6. The NASA SEWP Program Management Office (PMO) reviews, processes, tracks, and forwards the order to SRR.

7. SRR validates the contract number, scope, pricing, funding, period of performance, place(s) of performance, terms, and acceptance requirements and acknowledges the order.
8. SRR performs the required services or delivers the required products, invoices the ordering activity, and provides ongoing support in accordance with the accepted delivery order.

Fair Opportunity

FAR 16.505(b)(1) requires each contractor to receive a fair opportunity to be considered for orders exceeding $10,000 under multiple-award contracts, unless an applicable exception is supported and documented. The ordering Contracting Officer is responsible for determining the appropriate ordering method and documenting the rationale for order placement and price.

The NASA SEWP Quote Request Tool (QRT) is the recommended method for requesting and documenting quotations from SEWP contract holders.

Order Validation Checklist

Before accepting a delivery order, SRR will review the order for completeness and consistency with the applicable NASA SEWP VI contract requirements. The following items should be included, as applicable:

- Correct SRR International, Inc. SEWP VI contract number and applicable category
- Delivery-order number and authorized signature
- Funding and accounting information
- Complete line items, quantities, labor categories, prices, and total order value
- Period of performance, delivery dates, and place(s) of performance
- Acceptance, inspection, invoicing, and payment instructions
- Applicable FAR/agency clauses and agency-specific requirements
- Security, privacy, accessibility, supply-chain, and asset-management requirements
- Contracting, technical, receiving, and invoicing points of contact
- Any additional technical, security, or performance documentation required for contract execution

4.3 Installation, Warranty, Technical Support, and Software Support

NASA SEWP VI Category B and Category C orders may include installation, warranty, maintenance, technical support, software support, and related services. The specific support provided will depend on the products, services, manufacturers, publishers, teammates, and requirements included in the applicable quote and delivery order.

SRR International, Inc. will identify applicable support requirements in its quote and coordinate support throughout the order lifecycle.

Support Area	SRR Support
Installation / Transition	Coordinate installation, configuration, integration, transition, scheduling, and acceptance activities included in the order.
Warranty / Maintenance	Coordinate applicable SRR, OEM, publisher, or teammate warranty and maintenance coverage included in the order.
Technical Support	Provide initial troubleshooting, coordinate technical resources, track issues, and facilitate escalation as needed.
Software Support	Coordinate licensing, entitlement, activation, subscription, updates, patches, and applicable publisher support.

4.4 Troubleshooting a Problematic Order

Customers should contact the SRR SEWP VI Program Manager for questions or issues involving a SEWP VI order.

When reporting an issue, customers should provide:

- Agency and Contracting Officer contact information
- SRR SEWP VI contract number and delivery-order number
- Affected CLIN, product, service, system, asset, or license
- Description of the issue and operational impact
- Relevant documentation, logs, screenshots, or correspondence
- Troubleshooting already performed
- Requested resolution and required-by date

For urgent or mission-impacting issues, customers should identify the issue as urgent when contacting the SEWP VI Program Manager.

Escalation

The SRR SEWP VI Program Manager will coordinate resolution of order, delivery, support, warranty, software, and invoice issues and will engage the appropriate SRR personnel, manufacturers, publishers, teammates, or NASA SEWP representatives as necessary.

Only an authorized Contracting Officer may direct changes affecting price, scope, schedule, quantity, contractual terms, or funding. SRR will not act on unauthorized contractual direction.

Post Delivery Support

Post Delivery Support POC	Post Delivery Support Alternate POC
Ravi Jadala	Rekha Jadala
Email: ravi.jadala@srrintl.com	Email: rekha.jadala@srrintl.com

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